

## Cambridge Technical Introductory Diploma in IT

### Y12 to Y13

#### Summer Independent learning

**Due date: Ready to submit in the first lesson back in September**

#### Unit 19 Computer Systems Software

LO 1: Understand different software installations and their purpose

	Pass	Merit	Distinction
1. Understand different software installations and their purpose	P1: Explain the purposes of different systems software	M1: Compare the features and functions of different system software	
	P2: Outline the different application software available for end users		
	P3: Describe the reasons for carrying out software installations and upgrades		D1: Assess different types of software installations

Read the instructions carefully and complete all work to a high standard using references from your research where appropriate. You cannot copy and paste from the internet or from textbooks.

You will submit two files from this SIL work before your first lesson back in September:

**Presentation (Task 1, Task 2, Task 3) - (P1, M1, P2)**

**Report (Task 4, Task 5) - (P3, D1)**

#### Task 1: A Presentation – P1

You need to produce a PowerPoint Presentation which explains the different types of system software in the list below. This could include screenshots of each type with examples and explain what it is for / does.

- **operating systems:**
  - open (e.g. Linux)
  - closed (e.g. Windows)
- **utility programs**
- **library programs**
- **translator software**

**Task 2:** A comparison table – M1

Produce a table that compares the features and functions between the following operating systems:

- Windows 10
- A Linux Distribution of your choice
- The latest version of MacOS X

A **Windows** version of your choice – see list <https://www.lifewire.com/windows-version-numbers-2625171>

A **Linux** Distribution of your choice – see list <https://distrowatch.com/dwres.php?resource=major>

A **Mac OS X** version of your choice – see list <https://www.macworld.co.uk/feature/os-x-macos-versions3662757/>

**Task 3:** A PowerPoint Presentation – P2

You need to create a PowerPoint Presentation that outlines the different application softwares that are available for end users. As part of each of the categories below, detail example software that would make up that section, with images and links as appropriate.

Categories of Application:

- **general purpose** (e.g. off the shelf software such as Microsoft Office)
- **special purpose** (e.g. payroll software)
- **bespoke** (e.g. written specifically to meet a particular client's needs)

**Task 4:** A Report - P3

You should prepare a report that describes the reasons for carrying out software installations and upgrades. The outline should include a description of each of the reasons below (using examples), which includes the main characteristics/points.

Reasons for installation or upgrade, i.e.:

- **improvement to system** (e.g. stability, performance, security, productivity)
- **resolve issues** (e.g. viruses, conflicts etc.)
- **address risks** (e.g. loss of data, loss of service, system downtime, costs)
- **security risks** (e.g. prevention, rectification)
- **access to additional features/functions**
- **support installation of new hardware**
- **address end user requirements**

### **Task 5:** A report – D1

You must prepare a report that assesses the different types of software installation. The discussions should include a variety of ideas and arguments as to why certain types of software installation are more appropriate than others. You should discuss all of the types of software installation and include examples of where and how they are used.

Types of installation, i.e.:

- **creating image/ghosting** (e.g. make a copy of the hard drive configuration and software)
- **unattended installation**
- **upgrade**
- **clean install**
- **repair installation**
- **multi-boot**
- **remote network installation**
- **image deployment**
- **Windows networking**
- **Mobile device networking connectivity and email**

For the second section of the report you must assess **five** of the different types of software installation featured above.

The discussions should include a variety of ideas and arguments as to why certain types of software installation are more appropriate than others.

You should include examples of where and how they are used.

### **Summary of SIL:**

- **Presentation** (Task 1, Task 2, Task 3) - (P1, M1, P2)
- **Report** (Task 4, Task 5) - (P3, D1)

**Extra Guidance:**

P1: Learners are required to explain the purpose of the different systems software as identified in the teaching content. The evidence could be presented as a report, part of a technical guide or a presentation (either videoed or with detailed speaker notes).

M1: Learners are required to compare the features and functions of a range (three or more) of different systems software. This can be an extension of P1, but the comparisons must include any similarities and differences between the different software. The evidence could be presented as a report, part of a technical guide or a presentation (either videoed or with detailed speaker notes).

P2: Learners are required to outline the different application software available to end users. The outlines must cover general purpose, special purpose and bespoke, and include an account of the purpose of each application software category as well as the purpose for the example of each category type selected. The evidence can be in the form of a report, a presentation (either videoed or with detailed speaker notes) or as a teacher resource.

P3: Learners are required to describe the reasons for carrying out software installations and upgrades. The outline should include a description of each of the reasons (using examples), which includes the main characteristics/points. The evidence could be in the form of a presentation (either videoed or with detailed speaker notes), report, or information sheet.

D1: Learners are required to assess different types of software installation. The discussions should include a variety of ideas and arguments as to why certain types of software installation are more appropriate than others. Learners should discuss at least five of the types of software installation and include examples of where and how they are used. The evidence could be in the form of a technical guide, report or presentation (either videoed or with detailed speaker notes).

This is the indicated content from the exam board and gives you an idea of what we are looking for across these tasks:

#### 1.1 Systems software, i.e.:

- operating systems:
  - open (e.g. Linux)
  - closed (e.g. Windows)
- utility programs
- library programs
- translator software

#### 1.2 Application software, i.e.:

- general purpose (e.g. off the shelf software such as Microsoft Office)
- special purpose (e.g. payroll software)
- bespoke (e.g. written specifically to meet a particular client's needs)

#### 1.3 Reasons for installation or upgrade, i.e.:

- improvement to system (e.g. stability, performance, security, productivity)
- resolve issues (e.g. viruses, conflicts etc.)
- address risks (e.g. loss of data, loss of service, system downtime, costs)
- security risks (e.g. prevention, rectification)
- access to additional features/functions
- support installation of new hardware
- address end user requirements

#### 1.4 Carry out maintenance activities

#### 1.5 Types of installation, i.e.:

- creating image/ghosting (e.g. make a copy of the hard drive configuration and software)
- unattended installation
- upgrade
- clean install
- repair installation
- multi-boot
- remote network installation
- image deployment
- Windows networking
- Mobile device networking connectivity and email

## Optional Activities

**Although the below are optional, we would suggest you look through all the below and make notes where appropriate. This will give you a head start and will work to your benefit from September 2021**

Take a look and read through the contents of the coursework units for next year!

[Unit 19 – Computer systems - software](#)

[Unit 18 – Computer systems - hardware](#)

[Unit 4 – Computer networks](#)

---

Ed Stout – IT Support Services Manager at Leeds Beckett University. Talks about his journey from college to current managerial position. Tips on how to gain experience, routes into the industry and what he looks for when recruiting.

[IT Work Experience Talk](#)

---

Here are a collection of interesting talks and interviews that will expand your understanding of the world of IT and Computing:

[Joe Rogan Experience #1368 - Edward Snowden](#)

[YouTube CEO Susan Wojcicki | Full interview | Code 2019](#)

[How I used to rob banks! by FC \(aka Freaky Clown\)](#)

[GOTO 2018 • The Future of the Web • Sir Tim Berners-Lee](#)

[The mind behind Linux | Linus Torvalds](#)

---

There are a series of good YouTube channels that regularly post interesting videos about the world of IT and Computing:

[Linus Tech Tips](#)

[Computerphile](#)

[Techquickie](#)

[Crash course computing](#)

[Explaining computers](#)

---

Another great exercise is to regularly read news articles and stories. These will keep you up to date with all of the latest happenings in technology:

[BBC](#)

[Sky](#)

[The Guardian](#)

[Computer World](#)

[CNET](#)