

## Y11 – Y12

### BTEC Diploma (x2) in Health and Social Care

#### Summer Independent Learning

##### Instructions:

These tasks are for students who will be studying the ***Diploma in Health and Social Care*** (this is the equivalent of two A Levels so you will be studying one other subject).

You have 3 tasks to complete. **ALL** tasks are **compulsory** and you will be expected to **provide evidence** that you have completed all tasks in your first lesson in September. Your work can be hand written or word processed.

1. Subject tasks – Unit 1, Unit 5 and Unit 2.
  - Time to complete: 10 hours
2. All About Me task.
3. Study Skills task.
  - On the 'Study Skills SIL' tab on the website.

Your first assessment in September will be based on the work you have completed for **Unit 1**.

## Unit 1 – Human Lifespan Development

### What will I be studying?

Health and social care practitioners need to develop a knowledge base for working with people in every stage of their lives, and they need to know how their own experiences relate to health and wellbeing. Although it is generally accepted that there may be deterioration in health with age following adulthood, medical intervention means people are living longer and have better life prospects.

This unit will develop your knowledge and understanding of patterns of human growth and development. You will explore the key aspects of growth and development, and the experience of health and wellbeing. You will learn about factors that can influence human growth, development and human health. Some of these are inherited and some are acquired through environmental, social or financial factors during our lifespan. You will learn about a number of theories and models to explain and interpret behaviour through the human lifespan. In this unit, you will explore the impact of both predictable and unpredictable life events, and recognise how they impact on individuals. You will study the interaction between the physical and psychological factors of the ageing process, and how this affects confidence and self-esteem, which in turn may determine how individuals will view their remaining years.

### How will I be assessed?

A written exam in January 2023.

Name:

**Key terms**

It is important to be able to use key vocabulary in your exam answers. Use the internet to find definitions for the following key terms:



Key Word	Definition
Lifespan	
Growth	
Development	
Socialisation	
Maturation	
Physical development	
Intellectual development	
Emotional development	
Social development	
Environmental	
Socio-economical	
Nurture	
Nature	

Name:

## **Growth and development**

Read the information about the principles of growth and development and then complete the tasks.

### **Principles of growth**

Growth describes an increase in quantity. For example, children grow taller as they get older. As height increases, so does weight – this is referred to as a process of growth. Although growth is continuous, the rate is not smooth. There can be periods of more rapid growth in infancy and again during puberty which means there can be quite a difference between the rates of growth of two people who are the same age. There are also differences in the growth rates of boys and girls. Growth rates also vary in different parts of the body, for example the head circumference grows more rapidly than other areas in the first months of life. When referring to growth it is important to consider two dimensions:

- ▶ weight
- ▶ length/height.

At birth and then between six to eight weeks, a baby's head circumference will be measured to check the size and growth of the brain.

Infants grow rapidly during the first six months of their lives. Healthy newborns double their birth weight by four to five months, and triple it by the time they reach a year old. By the age of two, a healthy infant will be approximately half their adult height. Not only can growth measurements help a health visitor to monitor a child's health and development, they can also identify other issues for example if an infant is under- or overweight or growing too slowly. Infants will grow on average about 12 cm (4 inches) and gain about 2.5 kg (5 lbs) between one and two years of age. Between their second and third birthday, an infant will gain another 2 kg (4 lbs) and grow about 8 cm (3 inches) more. A health visitor will carry out the measurements and plot the results on a growth chart to ensure that an infant is meeting their milestones.

### Principles of development

Development describes changes that might be complex and involve ability levels altering.

Development happens:

- ▶ from head to toe – an infant will first be able to control their head, then develop control over their body to enable them to sit and finally have control over their legs and feet to allow them to crawl and eventually walk
- ▶ from the inside to the outside – an infant learns to control movements in their body first then in their arms and legs until, finally, they can control the small muscles in their fingers
- ▶ in the same sequence but at different rates
- ▶ holistically – areas of development are dependent on and influence each other.

Development can be seen as a journey. As the journey progresses, children reach a number of key **milestones**. These are also referred to as **developmental norms** and describe the skills that infants, children and adolescents are expected to develop at particular ages or stages of their life. These norms include walking, talking or tying shoe laces. The four main areas of skills acquisition are:

- 1 physical – gross and fine motor skills
- 2 social development
- 3 emotional development
- 4 intellectual development and language skills.

Although children will pass through the same developmental stages, you should remember that every child is unique and develops at their own rate. Norms help professionals describe an average set of expectations. If a child develops faster than the norm it does not necessarily mean that the child is 'gifted'. Neither does it mean that there is something wrong if a child develops more slowly.

Very few people experience their life in 'compartments' labelled 'physical', 'intellectual' 'emotional' or 'social'. Most people experience physical, intellectual, emotional and social development holistically. For instance, the development of a child's social skills is dependent upon the development of their intellectual and language skills. One developmental aspect cannot be assessed without looking at the other aspects. Developmental milestones provide a useful guide for professionals and enable them to recognise, monitor and take appropriate action if development is delayed in one or more of developmental areas.

Name:



**Task 1:** Answer the questions to check your understanding:

1. Explain what is meant by a 'process of growth'.
2. During which life stages is growth most rapid?
3. What dimensions do we need to consider when referring to growth?
4. When and why is a baby's head circumference measured?
5. By what age will a healthy infant be half of their adult height?
6. What can growth measurements help a Health Visitor to identify?
7. Outline the 4 ways that development happens.
8. Why is development seen as a 'journey'? (Include the terms 'milestones' and 'developmental norms' in your answer.)
9. What are the four main areas of skills acquisition?
10. Why is every child unique?
11. What is meant by holistic development?
12. Why are developmental milestones useful for professionals?

**Task 2: Research** the role of a Health Visitor – who are they and what do they do?

- You could present your work as a poster / spider diagram.

**Task 3:** Find out when most children would be able to:

- run forwards and backwards
- button and unbutton clothing
- write their own name
- use joined-up writing
- walk in a straight line
- turn the pages of a book

For each example, say whether it is a gross motor skill or a fine motor skill.

Name:

## Life stages

Use the internet to find examples of development in each life stage. (You may be able to think of examples from your own development too!)

Life stage	Examples of physical, intellectual, emotional and social development
<ul style="list-style-type: none"><li>• Birth and Infancy</li><li>• (0-2 years)</li></ul>	P  I  E  S
<ul style="list-style-type: none"><li>• Childhood</li><li>• (3-8 years)</li></ul>	P  I  E  S
<ul style="list-style-type: none"><li>• Adolescence</li><li>• (9-18 years)</li></ul>	P  I  E  S
<ul style="list-style-type: none"><li>• Early Adulthood</li><li>• (19 - 45 years)</li></ul>	P  I  E

Name:

	S
<ul style="list-style-type: none"> <li>• <b>Middle Adulthood</b></li> <li>• <b>(46 - 65 years)</b></li> </ul>	P I E S
<ul style="list-style-type: none"> <li>• <b>Late adulthood</b></li> <li>• <b>(65+ years)</b></li> </ul>	P I E S



Name:

## Physical development in adolescence - puberty

Read about the physical changes associated with puberty below and then produce a leaflet explaining these changes for Year 6 pupils at a local primary school.

### Development of primary and secondary sexual characteristics

Puberty takes place over several years. It is a period of rapid change and growth and is experienced by both females and males. Table 1.3 shows some primary and secondary sexual characteristics for both sexes. Primary sexual characteristics relate to the changes and development of reproductive organs, while secondary characteristics are outward signs of development from a child into a man or woman.

which a young person develops from a child into an adult.

► **Table 1.3** Primary and secondary sexual characteristics

Primary sexual characteristics (present at birth and develop during puberty)		Secondary sexual characteristics (develop during puberty)	
Female	Male	Female	Male
The uterus enlarges and the vagina lengthens.	Enlargement of penis and testes.	Breasts develop and the areola (the area around the nipple) swells and darkens.	Changes in larynx (Adam's apple) causing voice to deepen.
The ovaries begin to release eggs.	Spontaneous erections caused by blood flowing into chambers in the penis may happen.	Hair grows in armpits and pubic area.	Hair grows in armpits and pubic area, facial hair.
The menstrual cycle commences.	The testicles begin to produce spermatozoa (sperm), beginning of ejaculation.	Redistribution of body fat causing hips to widen.	Redistribution of muscle tissue and fat.

### Key terms

**Puberty** – a period of rapid growth during which young people reach sexual maturity, and become biologically able to reproduce and secondary sexual characteristics develop.

**Hormones** – chemical substances produced in the body and transported in the blood stream that control or regulate body cells or body organs. For example, the sex hormones produced by the ovaries and testes are responsible for the development of secondary sexual characteristics in puberty.

**Puberty** in girls often starts between the ages of 11 and 13 although it may begin earlier. Boys generally start puberty later, often between 13 and 15 years of age. Puberty is a development stage that prepares the body for sexual reproduction. It is triggered by the action of **hormones** that control sexual development. Both boys and girls may experience a 'growth spurt' when they grow taller at a faster rate than before.

### The role of hormones in sexual maturity

Sex hormones are responsible for the changes that occur in puberty. The pituitary gland controls the release of sex hormones in both females and males. The release of sex hormones controls the onset and rate of puberty, the physical changes such as pubic and axillary hair growth and egg and sperm production. It can prove to be a difficult time emotionally for young people as levels of hormones going up or down often cause mood swings.

The main female hormones are oestrogen and progesterone. The ovaries start to produce oestrogen and progesterone which are responsible for changes including ovulation and menstruation. The first period is a significant, notable change for young females as it indicates the onset of fertility.

The main male hormone is testosterone. The testes start to produce testosterone which stimulates sperm production, indicating the onset of fertility. Testosterone is also responsible for the development of secondary sexual characteristics such as a deeper pitch and tone of the voice.

Name:

**Intellectual development - Piaget's model**

Read the article: [Jean Piaget's Theory and Stages of Cognitive Development | Simply Psychology](#)

Watch the video clips:

Object permanence: [\(202\) Piaget - Object permanence failure \(Sensorimotor Stage\) - YouTube](#) - Can you explain why the infant doesn't look for their toy?

Conservation: [\(202\) A typical child on Piaget's conservation tasks - YouTube](#)

Egocentrism: [\(202\) Piaget - Egocentrism and Perspective Taking \(Preoperational and Concrete Operational Stages\) - YouTube](#)

Complete the table:

Stage	What is happening to cognitive development?
Sensorimotor (Birth - 2 years)	Include object permanence
Pre-operational (2 - 7 years)	Include lack of conservation and egocentrism
Concrete operational (7 - 11 years)	Include concrete logical thinking
Formal operational (11 - 18 years)	Include abstract logical thinking

### The development of schemas

An important aspect of Piaget's cognitive development theory was the notion that children go through a series of stages of intellectual development. He referred to these stages as schemas. According to Piaget, a schema is a category of knowledge as well as the process of acquiring knowledge. A child develops concepts about the world around them (a state of **equilibrium**). As they experience situations where new information is presented, their schemas are upset and they reach a state of **disequilibrium**. As the new information is **accommodated**, the original schemas are modified or changed so they again reach a stage of equilibrium. For example, Jack is two years old and loves walking near the farm in his village to see the animals in the fields. Jack has developed a schema for a cow. He knows that a cow is large, has four legs and a tail. When Jack sees a horse for the first time he might initially call it a cow as it fits with his schema of a large animal. Once Jack has been told that the horse is a different animal, he will modify his existing schema for a cow and create a new schema for a horse.

What do you think will happen the first time that Jack sees a miniature horse? He could mistakenly identify it as a dog unless someone explains that the animal is actually a very small horse. He must modify his existing schema for a horse to include the fact that while some horses are very large animals, others can be very small.

#### Key terms

**Equilibrium** – a state of cognitive balance when a child's experience is in line with what they understand.

**Disequilibrium** – a state of cognitive in balance between experience and what is understood.

**Accommodation** – modifying schemas (concepts) in relation to new information and experiences.

**Schemas** - make some notes on schemas here. Include a brief outline of what Piaget meant by *equilibrium*, *disequilibrium* and *accommodation*.

### Emotional development - Bowlby's monotropy theory

Use the internet to research Bowlby's monotropic theory of attachment and design a poster to answer the following questions:

- **What** is meant by 'attachment'?
- **Who** do we form an attachment to?
- **When** do we need to form an attachment by?
- **How** do we form an attachment?
- **Why** do we form an attachment?

Remember to include where your information is from (copy the website addresses).

## Genetics

Each living cell in the human body has a nucleus containing 23 pairs of chromosomes. In each pair of chromosomes, one comes from the father and one from the mother. Each chromosome carries units of inheritance known as genes, and these genes interact to create a new set of instructions for making a new person. Genes, for example, determine the colour of your eyes and hair and whether you will be short or tall.

Genes are made of a substance called deoxyribonucleic acid (DNA). DNA contains the instructions for producing proteins. It is these proteins that regulate the development of a human being.

Human Lifespan Development

Learning aim B



### Genetic predispositions to particular conditions

A predisposition is the possibility that you will develop a certain condition. A **genetic predisposition** means that you inherit that possibility from one or both of your biological parents. However, a genetic predisposition does not mean that it is a certainty that you will develop that condition. Although the genetic makeup that predisposes these conditions cannot be altered, we can sometimes alter environmental factors and offer support and treatment to allow the individuals to develop and lead life as healthily as possible. There are some inherited conditions, some rarer than others, that have serious consequences for a child's growth and development.

#### Key term

#### **Genetic predisposition**

- inherited genes that determine physical growth, development, health and appearance.

Choose a condition, from the list below, to find out about:

- Cystic fibrosis
- Brittle bone disease
- PKU



Record yourself presenting the findings. You could either video yourself or do a voice recording over a PowerPoint presentation.

## **Unit 5 – Meeting Individual Care and Support Needs**

### **What will I be studying?**

For you to be able to provide the care and support that individuals need, it is important that you have a good understanding of the principles behind providing quality care and support. This unit introduces you to the values and issues that need to be considered when planning care and support that meet the needs of an individual in a health and social care environment.

In this unit, you will learn about the values and principles of meeting care and support needs and look at some of the ethical issues that arise when personalising care. You will examine factors that can impact the professionals who provide the care and support, and the challenges that must be overcome to allow access to good quality care and health services. You will explore the different methods used by professionals across all care services. You will reflect on these methods when you consider the importance of multi-agency working in providing a package of care and support that meets all the needs of individuals.

This unit will be useful if you are intending to pursue a career in social care or healthcare, for instance as a social worker or health visitors, practice nurse or occupational therapist. The unit will also be invaluable if you wish to progress to higher education, to degrees in areas such as health and social care management, social work and nursing.

### **How will I be assessed?**

Two coursework tasks.

## Video links you need to complete the tasks

All links do work however you may need to copy and paste them into your web browser.

Topic	Task	Watched video clip/s (✓)	Completed worksheet (✓)
1. Equality and diversity	Watch the video clip and then complete worksheet 1 <a href="https://www.youtube.com/watch?v=Q6eqOBOqESM">https://www.youtube.com/watch?v=Q6eqOBOqESM</a>		
2. Skills – listening	Watch the video clip and then complete worksheet 2 <a href="https://ed.ted.com/best_of_web/foptnjVE#watch">https://ed.ted.com/best_of_web/foptnjVE#watch</a>		
3. Empathy	Watch the video clip and then complete worksheet 3 <a href="https://ed.ted.com/best_of_web/sFgrZpHc#watch">https://ed.ted.com/best_of_web/sFgrZpHc#watch</a>		
4. Legislation – Human Rights Act 1998	Watch the video clip and then complete worksheet 4 <a href="https://www.youtube.com/watch?v=BOc-fpC1bak">https://www.youtube.com/watch?v=BOc-fpC1bak</a>		
5. Personalised care	Watch the video clip and then complete worksheet 5 <a href="https://www.youtube.com/watch?v=RXOd-7rn6so">https://www.youtube.com/watch?v=RXOd-7rn6so</a>		
6. Multi-disciplinary working	Watch the video clip and then complete worksheet 6 <a href="https://www.youtube.com/watch?v=bENp2ImhORw">https://www.youtube.com/watch?v=bENp2ImhORw</a>		
7. Confidentiality	Watch the video clip and then complete worksheet 7 <a href="https://www.youtube.com/watch?v=ngErlvzGNE">https://www.youtube.com/watch?v=ngErlvzGNE</a>		
8. Managing personal information	Watch the video clip and then complete worksheet 8 <a href="https://www.youtube.com/watch?v=xbVfzMSztJ8">https://www.youtube.com/watch?v=xbVfzMSztJ8</a>		

**Extra Task!** Click on the link below to complete the 5 minutes quiz and find your NHS career

<https://www.healthcareers.nhs.uk/FindYourCareer>



**Worksheet 1: Equality and Diversity**

Draw a line between the term on the left and the correct definition on the right.

Term		Definition
Principle		Treating a person or group of people differently from others
Value		All being treated fairly so can access services of equal quality that meet their personal needs
Skills		A strongly held opinion stored in the subconscious mind
Quality		A judgement of what is important in life on which we base our actions and behaviour
Equality		An unreasonable feeling against a person or group of people
Diversity		The beliefs, language, style of dress, ways of cooking, religion, ways of behaving etc. shared by a particular group of people
Discrimination		A basic belief as to how to behave that underpins all our actions
Belief		A personal attribute or characteristic that is part of an individual's personality
Culture		The ability to do something well
Prejudice		A variety or range of differences

- Did you know all these definitions or did you have to guess some of them?
- Try covering up the right-hand column and see if you can remember each definition.
- Without looking at the answers, write down and explain the difference between **discrimination** and **prejudice**.



**Worksheet 2: Skills – listening**

1. What is 'active listening'?

2. What does the process of active listening involve?

3. Try the activity below with a family member.

**Reflect**

Work with a partner and decide who will be the speaker and who will be the listener. The speaker should tell the listener about a recent visit to a health care service, such as the dentist or doctor. They should talk for three minutes. The person listening must listen carefully and they are not allowed to take any notes or to interrupt. The listener has to repeat what they have heard. The listener must then reflect on how well they feel they have listened. The speaker will then feed back whether they agree or not, and say why. The speaker then reflects on whether they spoke clearly and used appropriate language so that the listener could understand what was being said. Swap and repeat the activity, this time taking the other role. Do you think that you could have been a better listener and/or speaker?



### **Worksheet 3: Empathy**

Further reading:

<https://www.psychologytoday.com/gb/basics/empathy>

<https://www.healthwatch.co.uk/blog/2019-03-13/four-ways-empathy-can-improve-patient-care>

**Challenge!** <https://www.ncbi.nlm.nih.gov/pmc/articles/PMC3411203/>

[How empathic are you? Complete the quiz to find out!](#)

<https://psychology-tools.com/test/empathy-quotient>



**Poster task!** Design a poster to explain what empathy is. Use examples to show why empathy is important in health and social care settings.

### **Worksheet 4: Legislation – Human Rights Act 1998**

- The Human Rights Act originated in the European Convention of Human Rights after World War 2.
- The UK incorporated this into the Human Rights Act which became law in 2000
- Citizens who feel their human rights have been violated can apply for a judicial review in the British courts and a judge will decide if a public authority has acted illegally. Alternatively an individual can simply sue the public authority concerned for damages if he/she feels their human rights have been violated.
- The Human rights Act does not override other national laws. All courts can do is make a 'declaration of incompatibility' which may encourage the relevant government to change the law to bring it in line with the Human Rights Act.

### **The articles of the Human Rights Act**

Below is a list of the main articles of the Human Rights Act. Under each one try to think of an example of something which would violate that article of the Human Rights Act.

#### **A summary of the main articles**

Article 2: The right to life

*E.g. The UK government cannot send a person back for trial to another country where they could face the death penalty.*

Article 3: Prohibition of torture

Article 4: Prohibition of slavery and forced labour

Article 5: The right to liberty and security

Article 6: Right to a fair trial

Article 7: No punishment without law

Article 8: Right to respect for private and family life

Article 9: Freedom of thought, conscience and religion

Article 10: Freedom of expression

Article 11: Freedom of association and assembly

Article 12: The right to marry and found a family

Article 14: Prohibition of discrimination

Some of these rights are qualified. This means that the government can restrict these rights under certain circumstances. The government would have to show there was a legal basis for the restriction or interference and that its actions were necessary and proportionate. (E.g., a group of people who assembled to start a riot or commit a violent act could be dispersed by the police who could argue that this was a valid legal restriction on the right to freedom of association and assembly.)

### Conflicting human rights

Sometimes the rights of two groups conflict in terms of the Act and courts may have to decide which set of rights to uphold. Consider the following examples and decide whose rights you would support.

#### **Case A**

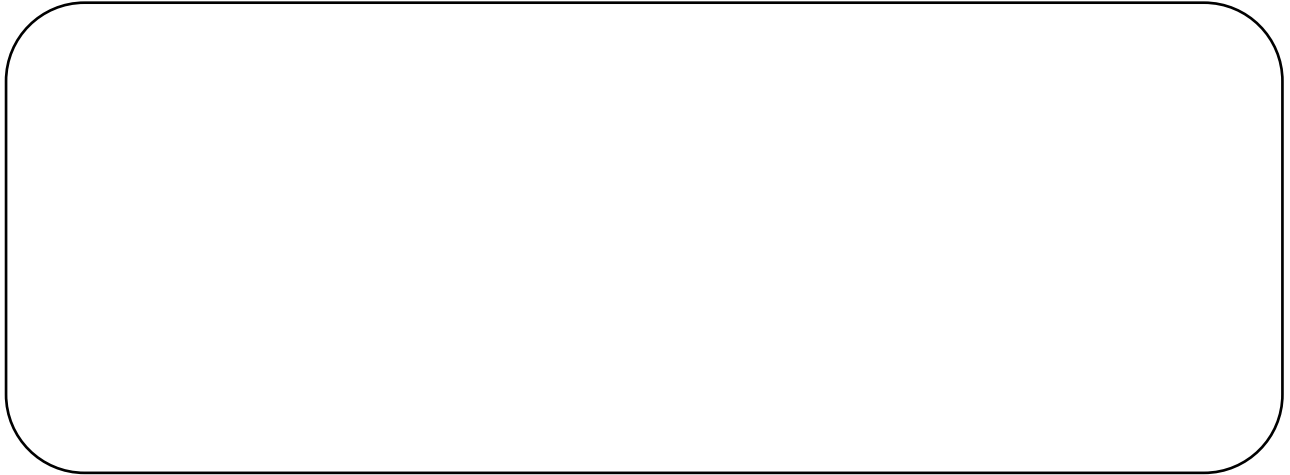
A group of animal rights protestors have been demonstrating outside a research establishment which does experiments on animals. They have also found the home addresses of some of the scientists who work there and have on occasions demonstrated outside their homes. They argue that they have the rights to freedom of expression (Article 10) and freedom of assembly (Article 11). The scientists argue that they have the right to privacy and home (Article 8) and try to persuade the police to stop the protests.

#### **Case B**

An evangelical Christian couple own a hotel. They strongly believe that homosexuality is forbidden by the bible and have imposed a ban on gay people staying in their hotel. They claim that this is their right under Article 9 (Freedom of thought, conscience and religion). A

gay couple seek to challenge this ban in the courts, claiming that it amounts to a form of discrimination contrary to Article 14.

Note down your ideas about these two cases below:



Some ways that the Human Rights Act has been applied to healthcare in the UK:

- Elderly and vulnerable patients who were badly mistreated in an NHS hospital were given justice (and some compensation) after a public inquiry found there was a failure of the NHS system at every level;
- Patients have the right to determine what is in their best interests;
- Medical staff can't ignore parents' objections to the treatment of their children;
- Hospitals must protect vulnerable patients at risk of suicide; and
- People detained because of their mental health have legally enforceable rights.

**Worksheet 5: Personalised care**

Click on the link below to read the article and then answer the following questions.

<https://www.england.nhs.uk/ourwork/patient-participation/patient-centred/planning/>

1. What is personalised care and support planning?

2. What are the benefits of personalised care and support planning?

3. Is there a set template for what a personalised care and support plan should look like?

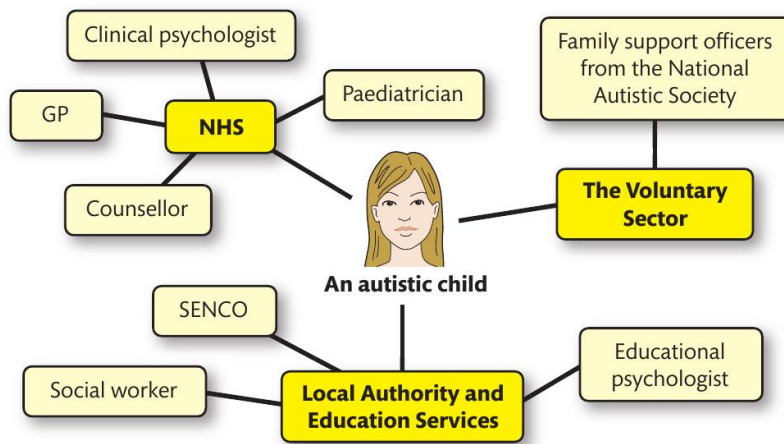
4. Summarise the 5 criteria that a personalised care and support plan must meet.

5. Identify the 3 key features of a personalised care and support plan.

**Worksheet 6: Multi-disciplinary working**

A multi-disciplinary team is made up of professionals from the **same** service who have **different roles**. These professionals work together to support an individual or a family facing complex situations. For example, for someone diagnosed with cancer, the team might be made up of an oncologist, a radiologist, a haematologist, a dietician, a clinical nurse specialist and other specialist nurses.

A multi-agency team is made up of professionals from **different** health and social care services. For example, a local authority service might work with NHS services and a charity to help support a service user.



Read the case study and answer the questions:

**Case study**

**Maria's story**

When Maria was 27 years old she was involved in a serious road traffic accident, and has to use a wheelchair. She is now 33 years old and stays at home to look after her 5-year-old son and 3-month-old daughter. Her husband Sven, works on a production line in a local factory and has just been diagnosed with bowel cancer. He needs radiotherapy and chemotherapy. Sven has been told that he may need

an operation later on and regular tests to make sure the cancer has not spread to other parts of his body.

**Check your knowledge**

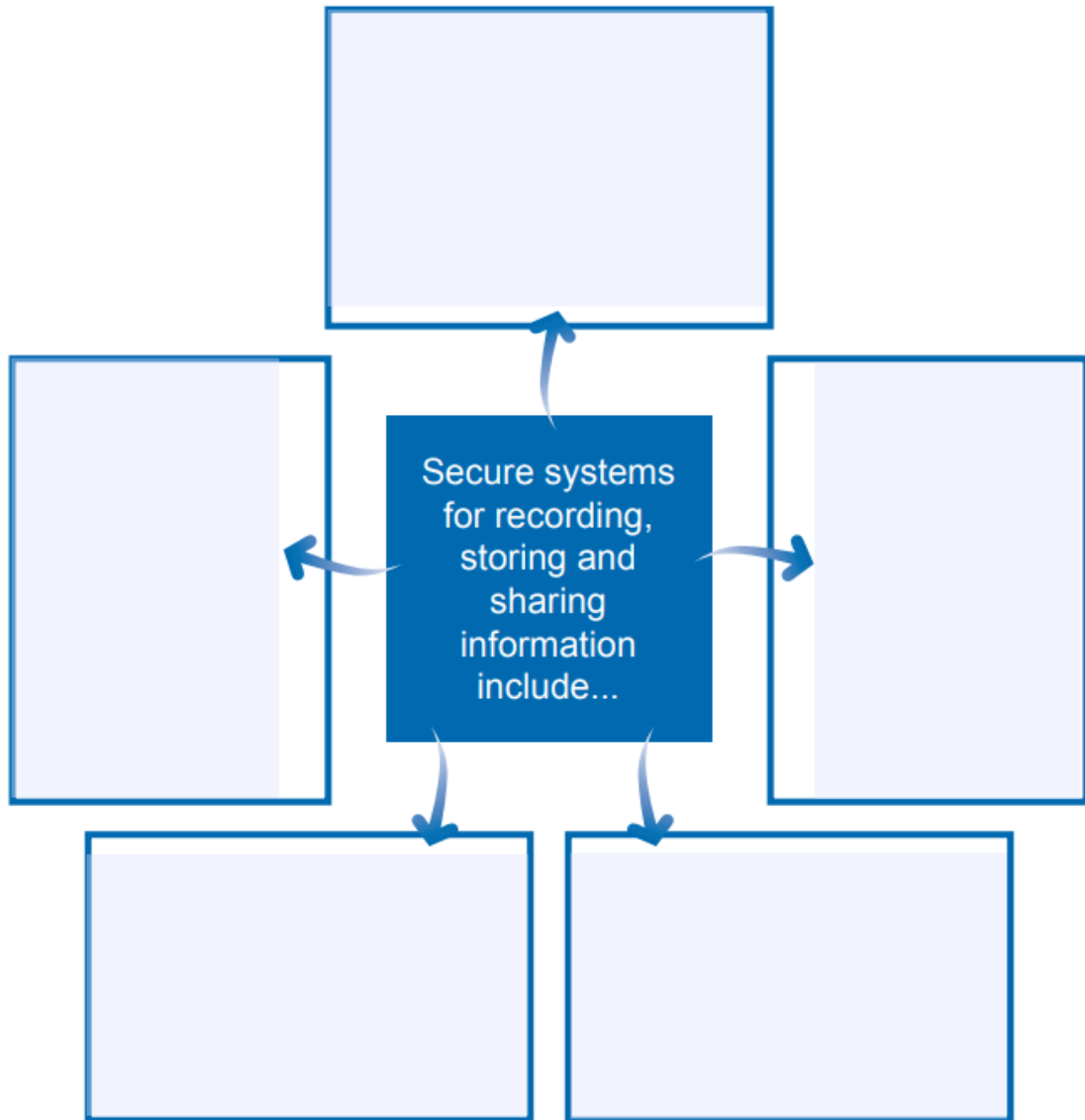
- 1 How do you think Maria will be feeling?
- 2 What practical problems will the family now face?
- 3 How could a multi-disciplinary team of voluntary sector workers help them?

**Worksheet 7: Confidentiality**

Concerns about confidentiality led to the **Caldicott Report**, published in April 2013. Originally, there were seven principles however an eighth has been added since. Find out what the eight principles are and jot these down below.


**Worksheet 8: Managing personal information**

**Research task!** Find out about secure systems used for recording, storing and sharing information in health and social care settings and jot these down in the diagram below.





**Answers:**

Worksheet 1

<b>Answers: Term</b>		<b>Definition</b>
Principle		A basic belief as to how to behave that underpins all our actions
Value		A judgement of what is important in life on which we base our actions and behaviour
Skills		The ability to do something well
Quality		A personal attribute or characteristic that is part of an individual's personality
Equality		All being treated fairly so can access services of equal quality that meet their personal needs
Diversity		A variety or range of differences
Discrimination		Treating a person or group of people differently from others
Belief		A strongly held opinion stored in the subconscious mind
Culture		The beliefs, language, style of dress, ways of cooking, religion, ways of behaving etc shared by a particular group of people
Prejudice		An unreasonable feeling against a person or group of people

## Unit 2 – Working in Health and Social Care

### What will I be studying?

This unit will help you to understand what it is like to work in the health and social care sector. When working for an organisation in this sector, you will have important responsibilities that you need to understand and carry out. These include maintaining the safety of and safeguarding individuals with health and social care needs, making sure that you properly handle their personal information and preventing discrimination towards them. You will need to understand how you will be accountable both to these individuals and the regulatory bodies that represent people who work in the health and social care sector. It is necessary for you to understand how your work will be monitored when you carry out a specific role such as nurse or social worker.

You will begin by looking at the range of roles and general responsibilities of people who work in health and social care settings. You will learn about the organisations that provide services in this sector, and the different settings in which these services are delivered according to the needs of the service user. You will learn about the ways these services are provided and about the barriers that can prevent people from getting the services they need. You will learn about working with people with specific needs, including ill health, learning disabilities, physical and sensory disabilities, and the needs of people who occupy different age categories. This unit will cover the skills you need to work in these areas of health and social care.

### **How will I be assessed?**

A written exam in May 2023.

## Roles and responsibilities

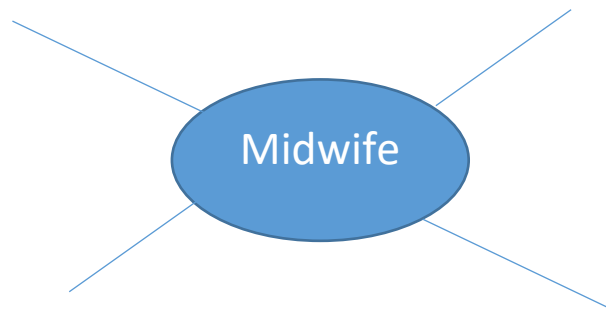
If I asked you to name a healthcare professional, it is likely that you would say 'doctor' or 'nurse'. But do you know what these professionals do on a day-to-day basis?

Task 1: Jot down your ideas in the table below.

Doctors	Nurse

Task 2: Next use a different coloured pen to add in information you find from researching these roles online. Remember to use UK based websites e.g. NHS.

Task 3: Research the role of a midwife and add your findings below:



## Specific responsibilities – ensuring safety

Ensuring safety - how people who work in health and social care ensure safety for individuals and staff through:

- o use of risk assessments
- o safeguarding and protecting individuals from abuse
- o illness prevention measures, to include clean toilets, hand-washing facilities, safe drinking water
- o control of substances harmful to health
- o use of protective equipment and infection control
- o reporting and recording accidents and incidents
- o complaints procedures
- o provision of first-aid facilities.

Choose two ways of ensuring safety from the list above and explain **how** these would keep service users and staff safe in a health and social care setting (e.g. a hospital).

1.

2.

## **Settings - Hospital**

**Task 1:** Answer the questions -

1. What care services are provided in a hospital?
2. Who can access hospital services?
3. How can a service user access hospital care?

**Task 2:** Watch the documentary -

[\(202\) What Goes Into Running A Major UK Hospital? \[4K\] | The Secret Life of the Hospital | Spark - YouTube](#) (1 hour)

## **Settings - Residential care**

**Task 1:** Answer the questions -

1. What care services are provided in a residential care setting?
2. Who is cared for in this setting?
3. How can a service user access residential care?

**Task 2:** Watch the video clip -

[\(202\) Day in the Life of Home Care - YouTube](#) (8 minutes)

## **Regulating health and social care organisations - Care Quality Commission (CQC)**

Use the CQC website [Care Quality Commission \(cqc.org.uk\)](http://cqc.org.uk) to answer the following questions:

1. What is the purpose and role of the CQC?
2. What are the four themes in the CQC's strategy?
3. What are the fundamental standards of care?
4. Who do the CQC inspect?
5. How do the CQC regulate care services?

## **Service users - learning disabilities**

[Learning disabilities - NHS \(www.nhs.uk\)](http://www.nhs.uk)

Produce a PowerPoint slide to explain the issues that a service user with a learning disability may have. Include examples of daily living tasks that they may need support with.

## **The consequences of poor working practices**

Research the case of Star Hobson.

- Briefly outline the case.
- What did the review find had gone wrong?
- What are the changes that have been recommended in the review?

Present your work as an article for the college magazine.